

Family Services Director

Habitat for Humanity of South Hampton Roads, a local Christian faith-based housing ministry, is seeking a Family Services Director.

The person serving in this full-time position will manage Habitat SHR's Family Services program and procedures for the recruitment, selection, training and retention of homebuyer families, coordinate the sale of homes and provide direction for the programs designed to support families after they have been selected, encouraging mortgage compliance, including loss mitigation.

This position is responsible for managing support services to families who are selected to participate in Habitat's homebuyer program from recruitment to homeownership and post-homeownership support. He/she will work with the volunteer Family Selection Committee and Family Advocates in recruiting, training and monitoring families' progress. He/she will mentor families to resolve problems that impede their success in the program.

The successful candidate will have the following attributes:

- Willingness to advocate the mission of Habitat for Humanity to empower low-income families to build their homes and their lives.
- Bachelor's degree or equivalent combination of education.
- At least three (3) years of related experience in human services non-profit organization is desirable.
- Certified Housing Counselor preferred. Or must obtain certification within 6 months of hire.
- Experience in housing industry and/or mortgage lending.
- Experience developing and delivering training is desirable.
- Excellent oral and written communication and presentation skills.
- Excellent interpersonal and cultural competency skills to work with a broad spectrum of people in a collaborative way.
- Excellent organizational skills.
- Understanding of the challenges facing low-income families.
- Ability to work a flexible schedule that involves nights and weekends when candidate families, homebuyer families, and volunteers are available.
- Ability to accomplish work results through volunteers.

Interested candidates should email a resume and cover letter to executivedirector@shrhabitat.org.
Phone calls not accepted.